

Department of Construction Management
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Attention: The Managing Director / Owner

Dear Madam / Sir

Re: The impact of late payments in the construction industry

The study focuses on determining the causes of late payment, non-payment, payment disputes and negative cash flows that occur during construction. This study also aims to investigate the merits of using Industry 4.0 technologies to mitigate late payment and cash flow problems in the construction industry. The research is limited to medium to large general contractor members of the East Cape Masters Builders Association (ECMBA).

This study requires participants that will assist the researcher in obtaining meaningful results by completing the attached questionnaire. To complete the survey online, please click the URL survey link below. If you prefer to answer the survey on paper, you may request a paper questionnaire by sending an email to the gatekeeper. By completing and submitting this survey, you indicate your consent to participate in the study.

The participant's personal information will be treated in the strictest confidentiality. The data collected will only be accessed by the researcher and used for research purposes. After the completion of the study participants will be provided with a conference paper of the research findings.

Should you have any queries or require any assistance please do not hesitate to contact me at s220472319@mandela.ac.za or 083 810 7363.

Please use the following link to access the questionnaire survey

(<https://questionpro.com/t/AWvxAZvku>)

Thanking you in anticipation of your response.

**Ayabulela Bongco BSc (Construction Studies)
BSc (Honours) (Construction Management) Student**