

NELSON MANDELA UNIVERSITY

20 November 2025

Attention: The Managing Director

Dear Madam / Sir

Re: ECMBA General Contractor (GC) Member Survey

My name is Sinethemba Sonqwelo, a BSc (Honours) Construction Management student in the School of the Built Environment and Civil Engineering, Nelson Mandela University.

For the research component of my degree, I am conducting a study 'Construction Vehicle Utilisation Efficiency: A Case Study of Gqeberha (Port Elizabeth)'.

The aim of this study is to assess the efficiency of construction vehicle utilisation in Gqeberha, identify key logistical inefficiencies, and propose strategies to improve transport coordination and site logistics performance. The research is supervised by Professor John Smallwood, who may be contacted at john.smallwood@mandela.ac.za.

You have been invited to participate as a valued GC member of the local construction sector through your organisation's involvement in material delivery and logistics coordination. The attached questionnaire seeks information pertaining to current delivery practices, vehicle use, and coordination methods. The questionnaire should not take more than 10 minutes to complete. You may

access and complete the questionnaire online via the following link: <https://s217936326.questionpro.com/t/AcrEoZ7hs5>. Please note that the ethics clearance reference number for the study is 2658.

Participation is entirely voluntary. You may choose not to participate or to withdraw at any time without any negative consequences.

All responses will remain confidential and will be used solely for academic purposes. Data will be analysed in aggregate form, ensuring that no individual or company is identifiable in the final report.

Completed questionnaires may be returned via email to S217936326@mandela.ac.za or submitted online through the provided survey.

Thanking you in advance for your valuable time and contribution to this important study. Should you have any queries, please feel free to contact me or my supervisor directly.

Regards

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