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25 March 2025

To : All Stakeholders in the Homebuilding Industry
Subject : Updating of Enrolment Requirements to Strengthen Housing Consumer Protection

Dear Valued Stakeholders,

The National Home Builders Registration Council (NHBRC) remains committed to its mandate of regulating the homebuilding industry and protecting housing. In pursuit of this responsibility, we continuously evaluate and enhance our regulatory instruments to ensure that homebuilding standards align with best practices and evolving industry needs.

In light of preventable structural failures observed in recent years the NHBRC is taking proactive steps to enforce compliance with all relevant South African National Standards (SANS) and industry norms. These actions are not merely reactive measures but part of a broader strategy of continuous improvement aimed at strengthening consumer protection and promoting a culture of quality and accountability within the homebuilding sector.

As part of this ongoing regulatory enhancement, we have updated the basic mandatory documentation required for the enrolment of all homes. These updates are designed to ensure that the NHBRC effectively fulfils its mandate as outlined in the Housing Consumers Protection Measures Act, 1998 (Act No. 95 of 1998).

Key Updates to the Enrolment Process:

- All enrolment applications must now include a Geotechnical Report to better assess site conditions and mitigate potential risks.
- A revised checklist of mandatory documentation is attached for your reference to streamline the enrolment process and avoid unnecessary delays.
- NHBRC Technical Teams may, where necessary, request additional rational designs or supporting documents to ensure compliance with prescribed safety and quality standards.

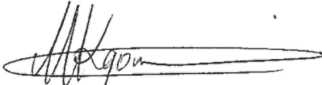


Council: Ms Noxolo Kiviet (Chairperson) / Prof Mandlakhe Radebe (Deputy Chairperson) / www.nhbc.org.za
Ms Tamlyn Bower (Acting Chief Executive Officer) / Ms Renaire Huntley / Ms Siphindile Memela / Ms Lucia Ngcobo / Ms Mandy Jayakody / Mr Kganki Matabane / Ms Zodwa Matiwane / Mr Khulile Nzo / Ms Nontuthuko Chiluvane / Mr Donavon Goliath / Ms Neo Muhlwa (Company Secretary)

These updates serve to reinforce our collective responsibility in upholding the integrity of the homebuilding industry. We urge all stakeholders to familiarise themselves with the revised requirements and to ensure strict adherence in all enrolment applications.

We appreciate your cooperation and shared commitment to maintaining the highest standards in home construction.

Yours sincerely,



Ms Millicent Kabwe

Executive Manager: Customer Experience and Market Development



Mr Craig Makapela

Executive Manager: Engineering and Technical Services